

# 1-844-238-2070 American Airlines São Paulo Office

Traveling with **American Airlines** through São Paulo? Having the right contact and service information can make your trip smoother. Whether you need help with baggage allowance, refund status checks, or customer support, the **American Airlines São Paulo Office** is your go-to location for assistance.

In this post, we'll cover everything you need to know — from the office address and phone number to **baggage allowance**, **refund status**, **customer care**, and frequently asked questions.




## American Airlines São Paulo Office – Address & Contact Information

### Address:

American Airlines Office


Av. Paulista, 1230 – Bela Vista, São Paulo – SP, 01310-100, Brazil

### Phone Number:

 **1-844-238-2070** (Toll-Free for general inquiries)

You can also contact the American Airlines reservations team at **+55 11 4004-4040**.

### Working Hours:

 Monday to Friday – **8:00 AM to 6:00 PM**

Saturday – **9:00 AM to 1:00 PM**

Closed on Sundays and public holidays.

### Services Available:

- Flight ticketing, cancellations, and rescheduling

- Baggage enquiries and handling of special items
  - Refund processing and status checks
  - Customer complaints and feedback assistance
- 



## American Airlines Baggage Allowance

Understanding your baggage allowance ensures a smooth travel experience:

- **Carry-On Allowance:**  
Each passenger may bring **1 carry-on bag** and **1 personal item** free of charge.
- **Checked Baggage:**
  - Economy class fares: Usually include **1 or 2 checked bags** depending on the route; additional bags may incur fees.
  - Premium cabins (Business/First Class) and AAdvantage elite members enjoy **extra free checked bags**.
- **Special Baggage:**  
Oversized items, sports equipment, and musical instruments may require additional fees or pre-approval.



**Tip:** Always check your ticket class and route details to confirm the exact baggage rules.

---



## American Airlines Refund Status Check

If you've canceled or modified your flight, you can check the status of your refund through the American Airlines customer service team:

### Processing Time:

- Credit card refunds: Typically processed within **7 business days** after approval.

- Other payment methods may take longer depending on the issuing bank.

For direct assistance, contact the **American Airlines São Paulo Office** at **1-844-238-2070** or their local helpline at **+55 11 4004-4040**.

---

## **American Airlines Customer Care for Complaints/Comments**

American Airlines provides dedicated support for passenger complaints, suggestions, or post-travel issues:

- **Customer Care Number (São Paulo Office):** 1-844-238-2070
- **Reservations & General Support:** +55 11 4004-4040

### **Common Issues Handled:**

- ✓ Flight delays or cancellations
  - ✓ Lost or delayed baggage
  - ✓ Refund disputes
  - ✓ Special assistance requests
- 

## **Frequently Asked Questions (FAQs)**

### **1. What are the American Airlines São Paulo office hours?**

Monday to Friday 8:00 AM – 6:00 PM, Saturday 9:00 AM – 1:00 PM, closed on Sundays and holidays.

### **2. How many free checked bags can I bring?**

Allowance depends on fare type, route, and elite status. Basic Economy usually allows 1 bag; premium classes and elite members get extra.

### **3. How can I check my refund status?**

Call **1-844-238-2070** or the local helpline **+55 11 4004-4040** for updates.

#### 4. Can I contact American Airlines for complaints or comments?

Yes, the São Paulo office handles passenger feedback and complaints directly during business hours.

#### 5. What if my baggage is oversized or special?

American Airlines accepts special baggage with prior approval; fees may apply depending on weight and size.



## Final Thoughts

Whether you are flying domestically or internationally, the **American Airlines São Paulo Office** is the ideal contact point for all travel-related issues. From baggage inquiries and refund processing to customer complaints, a call to **1-844-238-2070** can save time and make your travel experience seamless.

For premium international flights, make sure to check with American Airlines' customer service for additional services and assistance.