

1-844-238-2070 American Airlines

Singapore Office

If you're traveling with **American Airlines** in Singapore, knowing the office location, contact numbers, baggage rules, and customer service options is essential. Whether you need help with flight bookings, baggage allowance, refunds, or complaints, the **American Airlines Singapore Office** is your reliable point of contact.

In this guide, we cover everything you need — office address, phone number, working hours, **baggage allowance**, **refund status**, **customer care**, and even some info about related airline services.



American Airlines Singapore Office – Address & Contact Information

Address:

American Airlines Singapore Office
20 Raffles Place, #28-01/02, Singapore 048620

Phone Number:

 **1-844-238-2070** (Toll-Free Support)

You can also reach American Airlines' main reservations line for Singapore at **+65 6536 1800**.

Working Hours:

 Monday to Friday – **9:00 AM to 5:30 PM**

Saturday – **Closed**

Sunday – **Closed**

Services Available at the Singapore Office:

- Flight ticketing, changes, and cancellations

- Checked baggage inquiries and special baggage assistance
 - Refund status checks
 - Customer complaints and service assistance
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American Airlines Baggage Allowance

American Airlines has clear baggage rules to help travelers prepare for their flights:

- **Carry-On Allowance:**
One personal item and one carry-on bag per passenger, free of charge.
- **Checked Baggage:**
 - Economy Class: Typically allows **1–2 checked bags** depending on fare type. Fees apply for additional bags.
 - Premium Cabins & Elite Members: Usually receive free checked baggage allowance, depending on route and membership status.
- **Oversized or Special Items:**
Sports equipment, musical instruments, and other large items may incur additional fees.

 **Pro Tip:** Always check your ticket details and fare rules before traveling to avoid extra baggage fees.



American Airlines Refund Status Check

If your ticket is canceled or you need to change your flight, you can check your **refund status** easily:

- Refunds for credit card payments are typically processed within **7 business days**.
- Refunds for cash or other payment methods may take up to **20 calendar days**.

Customer Support for Refunds:

- Call **1-844-238-2070** or the Singapore support line **+65 6536 1800** for assistance.

Important: Tickets booked through travel agents may require you to contact the agent for the refund process.



American Airlines Customer Care for Complaints/Comments

American Airlines offers dedicated customer support for complaints, feedback, and inquiries:

- **Singapore Office Phone:** 1-844-238-2070
- **Reservations & Customer Care:** +65 6536 1800

Common Issues Handled:

- ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes
 - ✓ Special requests and assistance
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Frequently Asked Questions (FAQs)

1. What are the working hours of American Airlines Singapore Office?

Monday to Friday, 9:00 AM to 5:30 PM. Closed on weekends.

2. How many bags can I carry for free on American Airlines?

Economy Class passengers typically get one carry-on and one personal item. Checked bag allowance depends on fare class.

3. How can I check my refund status?

Call the Singapore office at **1-844-238-2070** or check via your original ticket purchase method.

4. Can I contact American Airlines for complaints or suggestions?

Yes, contact the Singapore office or the main reservations line for customer service assistance.

5. Are oversized bags allowed?

Yes, but extra fees apply. Check the airline's baggage policy for size and weight restrictions.

Related Airline Services

Many travelers in Singapore also look for services from other airlines like **Qatar Airways**. While this post focuses on American Airlines, here's quick info for context:

Qatar Airways Services in Singapore:

- Flight booking and ticket changes
- Baggage and special assistance inquiries
- Loyalty program services

Qatar Airways Headquarters Details:

- Location: Doha, Qatar
 - Phone: +1-833-694-0311
 - Operating hours: Monday–Friday, roughly 8:00 AM – 7:00 PM
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Final Thoughts

For travelers in Singapore, the **American Airlines Singapore Office** is a reliable contact point for flights, baggage, refunds, and complaints. Always keep their phone number **1-844-238-2070** handy for fast assistance.

For international travel or premium airline services, Qatar Airways' presence in Singapore and its headquarters in Doha provide additional options for flight bookings and support.

