

# 1-844-238-2070 American Airlines Tel Aviv Office

If you're flying with **American Airlines** through Tel Aviv, having the right contact and service information can make your travel experience smoother. From **baggage allowance** and **refund status checks** to **customer support**, the **American Airlines Tel Aviv Office** is your key point of assistance.

In this article, we'll cover everything you need to know — including office address, phone number, working hours, services, and common FAQs.

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## American Airlines Tel Aviv Office – Address & Contact Information

### Address:

American Airlines Tel Aviv Office


The Azrieli Center, Triangular Tower, 132 Menachem Begin Rd, Tel Aviv, Israel

### Phone Number:

 **1-844-238-2070** (Toll-Free Support)

You can also reach American Airlines' main reservations and customer service at **+1-833-694-0311**.

### Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

Saturday & Sunday – Closed (some services available via phone or online).

### Services Available at the Tel Aviv Office:

- Flight ticketing, changes, and cancellations
- Baggage inquiries and special items handling


- Refund requests and status checks
  - Customer care support for complaints and comments
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## American Airlines Baggage Allowance

American Airlines provides clear guidelines for carry-on and checked baggage:

- **Carry-On Allowance:**  
Passengers may bring **1 carry-on bag** and **1 personal item** (such as a laptop bag or handbag) free of charge.
- **Checked Baggage:**
  - Fees depend on fare type, cabin class, and route.
  - Example: Economy class U.S.-bound flights may have **\$30–\$40** for the first checked bag and **\$40–\$50** for the second.
- **Special Baggage:**  
Oversized items, sports equipment, and instruments may have additional fees.

 **Pro Tip:** Check your ticket class and route for exact baggage rules before traveling.

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## American Airlines Refund Status Check

If you've canceled or changed your flight, you can easily check your **refund status**:

### Processing Time:

- Credit card refunds: Typically **7 business days** after approval.
- Cash/check: Up to **20 calendar days**.

### How to Check:

- Contact American Airlines customer service at **1-844-238-2070**
  - You can also check your refund status via your ticket number or reservation details with support staff.
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## **American Airlines Customer Care for Complaints/Comments**

American Airlines provides multiple ways to handle passenger concerns:

### **Contact Information:**

- **Tel Aviv Office Support:** 1-844-238-2070
- **Global Reservations / Customer Service:** +1-833-694-0311

### **Services Provided:**

- ✓ Flight delays or cancellations
  - ✓ Lost or delayed baggage
  - ✓ Refund disputes
  - ✓ Special assistance requests
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## **Frequently Asked Questions (FAQs)**

### **1. What are the office hours for the American Airlines Tel Aviv Office?**

Monday to Friday – 9:00 AM to 6:00 PM. Closed on weekends.

### **2. How many bags can I carry for free?**

One carry-on and one personal item are included; checked bags may incur fees depending on fare class.

### **3. How do I check the status of my refund?**

Call **1-844-238-2070** or provide your ticket/reservation number to the Tel Aviv office for assistance.

#### 4. Can I contact the office for complaints?

Yes. The Tel Aviv office handles customer complaints, suggestions, and service issues.

#### 5. Are oversized bags allowed?

Yes, but fees may apply for overweight or oversized luggage. Check with customer service in advance.

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## Services at the Tel Aviv Office of Other Airlines (Optional)

While primarily focused on American Airlines, travelers may also interact with other international carriers at Tel Aviv. Services generally include:

- Flight booking and ticket changes
- Baggage and special assistance support
- Customer service and loyalty program help

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## Final Thoughts

Whether you're traveling for business or leisure, knowing the **American Airlines Tel Aviv Office** details ensures smooth and stress-free travel. From baggage allowance to refunds and complaints handling, the Tel Aviv office is a reliable contact point.

For any assistance, calling **1-844-238-2070** before visiting can save time and guarantee quick service.