

1-844-238-2070 American Airlines Toronto Office

Traveling with **American Airlines** through Toronto? Knowing the right contact details, office location, and service information can make your journey much smoother. Whether it's baggage allowance, refund status, or customer care, the **American Airlines Toronto Office** is your go-to for assistance.

This post covers everything you need to know — from the office address and phone number to **American Airlines Baggage Allowance**, **Refund Status Check**, **Customer Care**, and other essential FAQs.




American Airlines Toronto Office – Address & Contact Information


Address:

American Airlines Ticket Office
Pearson International Airport
Terminal 1, 3111 Convair Drive, Toronto, ON M9W 5H5

Phone Number:

 **1-844-238-2070** (Toll-Free Canadian Support)
Alternate number: 1-833-694-0311 for general reservations and customer service.

Working Hours:

 Monday to Sunday – **7:00 AM to 10:00 PM**
(Times may vary by terminal and office; it's best to confirm before visiting.)

Services Offered at the Toronto Office:

- Flight ticket booking, changes, and cancellations

- Baggage inquiries and special item handling
 - Refund status checks for eligible tickets
 - Customer care and complaints handling
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American Airlines Baggage Allowance

Understanding baggage policies can save you time and extra fees.

- **Carry-On Allowance:**
Passengers are allowed **1 carry-on bag** and **1 personal item** free of charge.
- **Checked Baggage:**
 - Domestic flights in Canada and the U.S.: The first checked bag typically costs **\$30–\$35**, the second **\$40–\$45**, depending on the route.
 - Premium cabins and AAdvantage elite members often enjoy free checked bags.
- **Special Baggage:**
Oversized items, sports equipment, and musical instruments may incur additional fees.

Tip: Always verify your ticket type and route before traveling, as baggage allowances can differ based on fare class and loyalty status.



American Airlines Refund Status Check

If you've canceled or modified your booking, you can check the **refund status**:

- Refunds are usually processed within **7 business days** for credit card payments.
- Cash or check refunds may take up to **20 calendar days**.
- For bookings made through a travel agency, contact the agent directly; however, fees for services purchased from American Airlines may still be refunded through the airline.

Customer Assistance: Call **1-844-238-2070** or 1-833-694-0311 to confirm refund processing status.

American Airlines Customer Care for Complaints & Comments

American Airlines provides dedicated customer service for complaints, feedback, or post-travel issues.

Contact Details:

- **Customer Care (Canada/US):** 1-844-238-2070
- **Reservations/General Assistance:** 1-833-694-0311

Common Issues Handled:

- ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the Toronto office hours?

Open Monday to Sunday, **7:00 AM to 10:00 PM**, with some offices operating extended hours.

2. How many free bags can I bring?

Carry-on: 1 bag + 1 personal item. Checked bags may incur fees unless you fly premium or hold elite status.

3. How can I check my refund status?

Call **1-844-238-2070** or use your booking reference at American Airlines customer service.

4. Who do I contact for complaints?

Call the dedicated customer care line at **1-844-238-2070** for issues or feedback.

5. Are oversized items allowed?

Yes, but fees apply. Check baggage rules before traveling to avoid surprises.

Services at Toronto for International Flights

American Airlines also offers support for international travelers in Toronto, including:


- Flight booking and ticket changes
 - Assistance with customs and international baggage rules
 - Customer care for loyalty members and premium passengers
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American Airlines Headquarters Details

Headquarters:

American Airlines Group Inc.

4333 Amon Carter Blvd, Fort Worth, TX 76155, USA

 **+1-833-694-0311**

Operating Hours: Monday–Friday, 8:00 AM – 5:00 PM (local time)

The headquarters oversees global operations, flight schedules, customer service, and international policies.

Final Thoughts

The **American Airlines Toronto Office** is essential for travelers needing assistance with flights, baggage, refunds, or complaints. With the right contact number (**1-844-238-2070**) and office details, you can resolve most issues efficiently.

For international travel support or inquiries about headquarters policies, the main office in Fort Worth, Texas, provides complete assistance for all American Airlines passengers.