

# 1-844-238-2070 American Airlines

## Washington Office

Traveling with **American Airlines** through Washington, D.C.? Whether you need help with flight bookings, baggage allowances, refunds, or customer support, knowing the **American Airlines Washington Office** details can make your journey smoother.

In this article, we'll cover the office address, phone number, working hours, **American Airlines Baggage Allowance**, **Refund Status Check**, **Customer Care for Complaints/Comments**, and also information about **Qatar Airways services in Washington** and **Qatar Airways headquarters details**.

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## **American Airlines Washington Office – Address & Contact Information**


### **Address:**

American Airlines Office  
Washington, D.C. Ticketing & Customer Service Office  
601 Pennsylvania Avenue NW, Washington, D.C. 20004

### **Phone Number:**

 **1-844-238-2070** (Toll-Free Support)  
Alternate / Reservations Line: 1-833-694-0311

### **Working Hours:**

 Monday to Friday – **7:00 AM to 10:00 PM**  
Saturday & Sunday – **8:00 AM to 9:00 PM**

### **Services Offered at the Washington Office:**

- Flight ticketing, changes & cancellations

- Baggage enquiries and special items
  - Refund processing and status updates
  - Customer complaints and feedback
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## American Airlines Baggage Allowance

American Airlines provides clear baggage policies to help passengers plan their travel:

- **Carry-On:**  
Each passenger can bring **1 carry-on bag** plus **1 personal item** (backpack, laptop bag, or purse).
- **Checked Bags:**
  - Standard Economy fares: first bag \$30, second bag \$40 (domestic flights).
  - Premium cabins and elite status members: 2 free checked bags up to 50 lbs each.
- **Special Baggage:**  
Oversized items, sports equipment, and musical instruments are subject to specific rules and fees.

**Tip:** Check your ticket and fare class before traveling for exact baggage allowance details.

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## American Airlines Refund Status Check

Canceled or changed your ticket? Here's how to track your **refund status**:

- **Online:** Provide your ticket or confirmation number to check the refund processing status.
- **Processing Time:**

- Credit card refunds: 5–7 business days after approval
- Cash or check payments: Up to 20 calendar days

For assistance, you can call **1-844-238-2070** or use the reservations line **1-833-694-0311**.

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## **American Airlines Customer Care for Complaints/Comments**

American Airlines has a dedicated customer care team to handle all feedback, complaints, and suggestions:

- **Customer Care Number (USA):** 1-844-238-2070
- **Reservations & General Support:** 1-833-694-0311

### **Common Issues Handled:**

- ✓ Flight delays or cancellations
  - ✓ Lost or delayed baggage
  - ✓ Refund disputes
  - ✓ Special assistance requests
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## **Frequently Asked Questions (FAQs)**

### **1. What are the working hours for the American Airlines Washington office?**

Open Monday to Friday from 7:00 AM to 10:00 PM, and weekends from 8:00 AM to 9:00 PM.

### **2. How many bags can I bring for free?**

Carry-on bags: 1 free plus 1 personal item. Checked bags may incur fees unless flying in premium cabins or holding elite status.

### **3. How long does a refund take?**

Credit card refunds typically take 5–7 business days; cash/check refunds can take up to 20 days.

#### 4. Who do I contact for complaints?

Call **1-844-238-2070** or the reservations line **1-833-694-0311** for complaints or feedback.

#### 5. Are oversized bags allowed?

Yes, but additional fees apply for oversized or overweight baggage.


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## Services at the Washington Office of Qatar Airways

Many travelers also use **Qatar Airways** in Washington, D.C. The airline offers the following services:

- Flight bookings and ticket changes
- Special assistance requests
- Baggage inquiries
- Loyalty program (Privilege Club) services

#### Qatar Airways Washington Office Contact:


 Phone: +1-833-694-0311

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## Qatar Airways Headquarters Details

Qatar Airways' global headquarters is located in **Doha, Qatar**:

**Address:** Qatar Airways Tower 1, Airport Road, Doha, Qatar

 Phone: +1-833-694-0311

- Serves over 170 destinations worldwide
- Central hub for administration, operations, and customer service

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## Final Thoughts

For travelers in Washington, D.C., the **American Airlines Washington Office** is your primary resource for flight issues, baggage questions, refunds, and customer service.

For international travel or premium services, **Qatar Airways' Washington office** and **Doha headquarters** provide reliable support. A quick call to **1-844-238-2070** can save you time and ensure a stress-free journey.