

1-844-238-2070 Royal Jordanian Aguadilla Office

If you're flying with **Royal Jordanian** in Puerto Rico, knowing the **Aguadilla office details** can save time and make your travel experience smoother. Whether you need help with baggage allowance, refunds, or customer support, the **Royal Jordanian Aguadilla Office** is your primary point of contact.

This guide covers everything you need — from the office address and phone number to **baggage rules, refund status checks, customer care**, and related FAQs.

Royal Jordanian Aguadilla Office – Address & Contact Information

Address:

Royal Jordanian Office
Borinquen Airport, 4th Floor, Aguadilla, Puerto Rico

Phone Number:

 **1-844-238-2070** (Primary Contact for Assistance)

You can also contact Royal Jordanian general reservations at **1-833-694-0311** for U.S. inquiries.

Working Hours:

 Monday to Sunday – **6:00 AM to 10:00 PM**

It is recommended to call ahead to confirm specific office availability.

Services Provided at the Aguadilla Office:

- Flight ticketing, changes, and cancellations
 - Baggage inquiries, including lost or delayed items
 - Refund status checks for eligible tickets
 - Customer care for complaints and comments
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Royal Jordanian Baggage Allowance

Carry-On:

- Passengers may bring **1 carry-on bag** and **1 personal item** (like a backpack or handbag) free of charge.

Checked Bags:

- Domestic and Caribbean flights usually have a **first checked bag fee of \$30-\$35** and **\$40-\$45** for the second, depending on your ticket type.
- Premium cabins and elite AAdvantage members often receive **free checked bags**.

Special Items:

- Oversized luggage, sports equipment, or fragile items are subject to specific airline rules and may incur additional charges.

Tip: Always check your ticket class for exact baggage allowances before traveling.



Royal Jordanian Refund Status Check

If you cancel or modify a flight, you can check your **refund status**:

- Refunds are generally processed back to your original payment method.
- **Credit card refunds:** Usually within **7 business days** after approval.
- **Cash/check refunds:** Up to **20 calendar days**.

For assistance, contact **1-844-238-2070** or the Royal Jordanian Refund department at **1-833-694-0311**.



Royal Jordanian Customer Care – Complaints & Comments

Royal Jordanian provides dedicated support for passenger complaints, suggestions, and post-travel concerns.

Customer Care Numbers:

- Agudilla Office: **1-844-238-2070**
- General Customer Service (U.S.): **1-833-694-0311**

Common Issues Handled:

- ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes
 - ✓ Special assistance requests
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 **Frequently Asked Questions (FAQs)**

1. What are the Agudilla office working hours?

Monday to Sunday, 6:00 AM – 10:00 PM. Always call ahead to confirm availability.

2. How many bags can I bring on Royal Jordanian flights?

Carry-on: 1 bag + 1 personal item. Checked baggage fees depend on fare class and membership status.

3. How do I check my refund status?

Call **1-844-238-2070** or check through the official Royal Jordanian refund department.

4. Can I contact Royal Jordanian for complaints or comments?

Yes, customer care is available at **1-844-238-2070** or **1-833-694-0311**.

5. Are there fees for oversized baggage?

Yes, fees apply. Confirm specifics with customer service before your flight.

 **Other Services and Headquarters Information**

For international flights or general corporate information, **Royal Jordanian headquarters** provides oversight and support.

Headquarters Details:

- Address: 4333 Amon Carter Blvd, Fort Worth, TX 76155, USA
 - Phone: +1-833-694-0311
 - Services: Corporate support, customer service, and global flight management
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Final Thoughts

The **Royal Jordanian Aguadilla Office** is essential for handling baggage, refunds, ticketing, and complaints in Puerto Rico. By keeping the **office address** and **phone number (1-844-238-2070)** handy, you can make your travel smoother and avoid last-minute confusion.

Whether flying domestically or internationally, knowing office details and service options ensures a stress-free journey.