

1-844-238-2070 Royal Jordanian Albany Office

If you're traveling with **Royal Jordanian** through Albany, New York, having the correct contact and service information can make your travel experience much smoother. Whether it's baggage queries, refund checks, or customer support, the **Royal Jordanian Albany Office** is your go-to location for assistance.

In this guide, we'll cover the office address, phone number, working hours, **Royal Jordanian baggage allowance**, **refund status check**, **customer care for complaints**, and additional services related to the airline.

Royal Jordanian Albany Office – Address & Contact Information

Address:

Royal Jordanian Albany Office
Albany International Airport
Albany, NY 12211

Phone Number:

 **1-844-238-2070** (Toll-Free Support)

Working Hours:

 Monday to Sunday – **8:00 AM to 8:00 PM**

Tip: Call ahead to confirm office hours, especially on holidays or weekends.

Services Provided at the Albany Office:

- Flight ticketing, booking, and changes
 - Baggage enquiries and special item handling
 - Refund processing and status updates
 - Customer complaints and feedback handling
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Royal Jordanian Baggage Allowance

Royal Jordanian offers a clear and structured baggage policy to accommodate all travelers.

- **Carry-On Allowance:**
Each passenger is allowed **1 carry-on bag** and **1 personal item** (like a backpack or handbag) free of charge.
- **Checked Baggage:**
 - Economy class passengers: Usually **\$30–\$40** for the first checked bag and **\$40–\$50** for the second bag, depending on the route.
 - Business and First Class passengers, as well as AAdvantage elite members, enjoy **free checked baggage** (up to 70 lbs per bag).
- **Special Items:**
Oversized baggage, sports equipment, and musical instruments are handled according to the airline's special baggage rules.

Pro Tip: Always verify baggage allowance based on your fare class before your trip.



Royal Jordanian Refund Status Check

If you have canceled or changed your flight, you can check your **refund status** easily.

- Refunds are processed depending on your original form of payment:
 - Credit card: Typically within **7–10 business days** after approval
 - Cash or check: May take up to **20 business days**
- For tickets booked via a travel agent, contact your agent directly for updates. Any ancillary fees purchased from Royal Jordanian may still be refunded by the airline.



Customer Assistance for Refunds: 1-844-238-2070

Royal Jordanian Customer Care – Complaints & Comments

Royal Jordanian is committed to resolving passenger issues and addressing concerns.

Customer Care Services Include:

- Handling flight delays and cancellations
- Lost or delayed baggage support
- Refund disputes and inquiries
- Special assistance requests

Contact Information:

- **Phone Number:** 1-844-238-2070
 - **Alternative Assistance Line:** 1-833-694-0311 (for U.S. reservations and support)
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Frequently Asked Questions (FAQs)

1. What are the Albany office hours for Royal Jordanian?

The Albany office is generally open from **8:00 AM to 8:00 PM** daily. Confirm ahead to avoid inconvenience.

2. How many bags can I take for free on Royal Jordanian?

Carry-on allowance: 1 bag + 1 personal item. Checked baggage fees depend on fare type and loyalty status.

3. How can I check my refund status?

Call the Albany office at **1-844-238-2070** or check your refund via your ticket confirmation.

4. Can I make complaints or comments about my flight?

Yes, the customer care team handles complaints, suggestions, and post-travel feedback through the toll-free number above.

5. Does Royal Jordanian accept oversized baggage?

Yes, but fees apply. Check with the airline for specific dimensions and weight limits.

Additional Services – Nearby or Related Airlines

Travelers in Albany may also inquire about services from other airlines for international travel or special needs:

Qatar Airways Services in New York (Reference):

- Flight bookings, changes, and cancellations
- Baggage handling and inquiries
- Premium lounge access and loyalty program support

Qatar Airways Headquarters Details:

- **Address:** Qatar Airways Tower 1, Airport Road, Doha, Qatar
- **Phone:** +1-833-694-0311
- Provides international booking, administration, and customer service support for global travelers

Final Thoughts

The **Royal Jordanian Albany Office** is the central point for ticketing, baggage issues, refunds, and customer support in the region. If you're traveling via Albany, calling **1-844-238-2070** can help resolve most inquiries quickly.

For international travel or premium services, Qatar Airways offices and headquarters provide additional support, ensuring smooth travel experiences.