

1-844-238-2070 Royal Jordanian Asheville Office

If you're traveling with **Royal Jordanian** through Asheville, knowing the right contact information and services can save time and reduce stress. Whether it's baggage inquiries, refund checks, or customer complaints, the **Royal Jordanian Asheville Office** is your key resource.

In this post, we cover everything — from the office address and phone number to details about **Royal Jordanian Baggage Allowance**, **Refund Status Check**, **Customer Care**, and additional FAQs.

Royal Jordanian Asheville Office – Address & Contact Information

Address:

Royal Jordanian Ticket Office
Asheville Regional Airport
61 Terminal Drive, Fletcher, NC 28732

Phone Number:

 **1-844-238-2070** (Toll-Free Support)
For reservations and general inquiries, you can also call **1-833-694-0311**.

Working Hours:

 Monday to Sunday – **7:00 AM to 9:00 PM**
(Note: Hours may vary during holidays or special events; calling ahead is recommended.)

Royal Jordanian Baggage Allowance

Royal Jordanian has a clear baggage policy designed to suit different travel classes and routes.

- **Carry-On Allowance:**
Passengers may bring **1 carry-on bag** plus **1 personal item** (like a purse or laptop bag) for free.

- **Checked Baggage:**
 - Economy Class: First bag fees start around **\$30**, second bag around **\$40** for domestic flights.
 - Premium cabins (Business/First Class) and AAdvantage Elite members often get **free checked bags** (up to 70 lbs each).
- **Oversized/Extra Baggage:**
Special items like sports equipment or musical instruments may incur additional fees.

 **Pro Tip:** Always verify your ticket and destination-specific baggage rules before flying.

Royal Jordanian Refund Status Check

If you've canceled or changed a flight, checking your refund status is simple:

- You can contact **Royal Jordanian Refunds** by calling **1-844-238-2070** or **1-833-694-0311**.
- Refunds for credit card purchases usually appear within **7–10 business days**, while cash/check refunds may take up to **20 business days**.

Note: If the ticket was booked through a travel agent, contact the agent first. Any ancillary fees paid directly to Royal Jordanian may still be refunded.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian provides dedicated support for all customer concerns:

- **Customer Care Number:** 1-844-238-2070
- **Reservations Line:** 1-833-694-0311

Common Issues Handled:

- ✓ Flight delays or cancellations

- ✓ Lost or delayed baggage
 - ✓ Refund disputes or eCredits
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the working hours for the Royal Jordanian Asheville Office?

The office operates from **7:00 AM to 9:00 PM** daily, but it's best to call ahead for updates.

2. How many free bags can I bring?

Carry-on plus one personal item is free; checked baggage may incur fees depending on class and route.

3. How can I check my refund status?

Call 1-844-238-2070 or 1-833-694-0311 to inquire about refund processing.

4. Can Royal Jordanian help with complaints?

Yes, the Asheville office and customer care lines handle complaints, suggestions, and post-travel issues.

5. Are oversized or special items allowed?

Yes, but fees may apply depending on the item and route.

Additional Notes for Travelers

Royal Jordanian offers a wide range of services at the Asheville Office, including ticketing, cancellations, baggage assistance, and customer support. For domestic or international travel, always confirm policies and service availability ahead of time.

Remember, calling **1-844-238-2070** can save time and ensure smooth travel planning.