

1-844-238-2070 Royal Jordanian Cancun Office

Traveling through Cancun with a Royal **Jordanian**? Whether you need assistance with **flight bookings, baggage allowances, refunds, or customer service inquiries**, knowing the office location and contact details is crucial. This guide will help you access the **Royal Jordanian Cancun Office**, understand their **baggage policies**, check your **refund status**, and reach **customer care for complaints or comments**. We'll also provide useful information about **services at the Cancun office of other major airlines** and their **headquarters details**.

Royal Jordanian Cancun Office – Address & Contact Information

Address:

Royal Jordanian Cancun Office
Aeropuerto Internacional de Cancún, Terminal 3, Cancún, Quintana Roo, Mexico

Phone Number:

 **1-844-238-2070** (Toll-Free Support)
You can also reach Royal Jordanian Reservations & Customer Service at **1-833-694-0311**.

Working Hours:

 Monday to Sunday – **6:00 AM to 10:00 PM**

Services Offered at the Cancun Office:

- Flight ticketing, changes, and cancellations
 - Baggage enquiries, including special items
 - Refund status checks
 - Customer care and complaints handling
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Royal Jordanian Baggage Allowance

Carry-On Allowance:

- 1 carry-on bag plus 1 personal item (laptop bag, purse, etc.) free of charge.

Checked Baggage:

- Domestic & international flights vary by fare class:
 - Main Cabin: Typically **1 free bag up to 50 lbs** on international routes; fees may apply for additional bags.
 - Premium cabins (First/Business): **2 free checked bags up to 70 lbs each.**

Special Items:

- Oversized baggage, sports equipment, and musical instruments are subject to airline rules.

Tips:

- Always confirm your baggage allowance based on your ticket and flight route.

Royal Jordanian Refund Status Check

If your flight is canceled or changed, you can check the **refund status** easily:

Processing Time:

- Credit card purchases: **5–7 business days** once processed.
- Cash or check: up to **20 calendar days.**

Support:

- Call **1-844-238-2070** for direct assistance.
- If booked via a travel agent, contact the agent for ticket-related refunds; any fees paid to Royal Jordanian may still be refunded directly by the airline.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian ensures passengers can voice complaints, suggestions, or post-travel concerns.

- **Customer Care Number:** 1-844-238-2070
- **Reservations Line:** 1-833-694-0311

Commonly Handled Issues:

- ✓ Flight delays or cancellations
- ✓ Lost or delayed baggage
- ✓ Refund disputes
- ✓ Special assistance or accessibility requests

Frequently Asked Questions (FAQs)

1. What are Royal Jordanian Cancun office hours?

- Monday to Sunday, 6:00 AM – 10:00 PM.

2. How many bags are allowed for free?

- International flights usually include 1 free checked bag for Main Cabin passengers; carry-on + personal item allowed.

3. How do I check my refund status?

- Call 1-844-238-2070 or check with your booking method.

4. Can I contact customer care for complaints?

- Yes, call 1-844-238-2070 for assistance with flight issues, baggage, or refunds.

5. Are there fees for oversized baggage?

- Yes, oversized or overweight baggage may incur additional charges.
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Services at the Cancun Office of Other Airlines & Headquarters Details

While focusing on Royal Jordanian, many travelers also seek support from other carriers in Cancun. Common services offered include:

- Flight bookings and cancellations
- Baggage inquiries and assistance
- Loyalty program support

Headquarters Details for Royal Jordanian:

- Address: 4333 Amon Carter Blvd, Fort Worth, Texas, USA
- Phone: +1-833-694-0311

Royal Jordanian operates flights worldwide and provides international support for travelers, including Cancun passengers.

Final Thoughts

The **Royal Jordanian Cancun Office** is your primary point of contact for resolving ticketing issues, baggage concerns, and refund inquiries. For smooth travel, always call ahead using **1-844-238-2070** to confirm office hours and services.

Whether you're traveling domestically or internationally, having the right contact info ensures a stress-free journey with Royal Jordanian.