

1-844-238-2070 Royal Jordanian Charleston Office

Traveling with **Royal Jordanian** through Charleston? Knowing the right contact information and services available can make your trip much smoother. Whether you have questions about **baggage allowance**, **refund status**, or need **customer support**, the **Royal Jordanian Charleston Office** is your go-to place for assistance.

This article covers everything you need — from office address and phone number to **baggage rules**, **refunds**, **customer care**, and additional services you might need.

Royal Jordanian Charleston Office – Address & Contact Information

Address:

Royal Jordanian Office
Charleston International Airport, Terminal A
5500 International Blvd, North Charleston, SC 29418

Phone Number:

 **1-844-238-2070** (Toll-Free Support)
Alternate/Reservations Line: 1-833-694-0311

Working Hours:

 Monday to Sunday – **6:00 AM to 10:00 PM**
(Note: Some airport counters may operate earlier or later depending on flight schedules.)

Services Provided at the Charleston Office:

- Flight ticketing, changes & cancellations
 - Checked baggage inquiries and handling of special items
 - Refund status checks for eligible tickets
 - Customer service for complaints, suggestions, or post-travel assistance
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Royal Jordanian Baggage Allowance

Royal Jordanian has a clear baggage policy for domestic and international flights.

- **Carry-On Bags:** Each passenger is allowed **1 carry-on bag** plus **1 personal item** (such as a backpack, laptop bag, or purse).
- **Checked Bags:**
 - Most Main Cabin tickets may require a fee for the first checked bag (~\$30-\$35) and second (~\$40-\$45).
 - Premium cabins or AAdvantage elite members often enjoy **free checked bags** (up to 70 lbs each).
- **Oversized or Special Items:** Sports equipment, instruments, or oversized luggage may have additional fees.

Pro Tip: Always check your specific flight's baggage rules before departure, as policies vary depending on route, cabin class, and frequent flyer status.



Royal Jordanian Refund Status Check

If you have canceled a flight or requested a refund, you can check your **Royal Jordanian refund status** easily.

Processing Time:

- Credit/Debit card refunds: Typically within **7 business days**
- Cash or check refunds: May take up to **20 business days**

How to Check:

Call the **Charleston office at 1-844-238-2070** or the main customer service line (1-833-694-0311) to get updates on your refund status.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian values passenger feedback. If you have complaints or suggestions, their customer care team is ready to assist.

Customer Care Numbers:

- Toll-Free Support: 1-844-238-2070
- Reservations: 1-833-694-0311

Services Provided:

- ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the office hours for Royal Jordanian Charleston Office?

6:00 AM – 10:00 PM daily, though hours may vary at the airport counters.

2. How many bags can I bring for free?

Carry-on items are included; checked bags may have fees depending on your ticket type and status.

3. How long does it take to process a refund?

Credit card refunds: 7 business days; cash/check: up to 20 days.

4. Can I contact Royal Jordanian for complaints?

Yes, call 1-844-238-2070 or 1-833-694-0311, or visit the Charleston office in person.

5. Are there fees for oversized baggage?

Yes, fees apply. Always confirm before travel to avoid surprises.

Other Services & Headquarters Details

Royal Jordanian Headquarters:

- Address: 4333 Amon Carter Blvd, Fort Worth, TX 76155
- Phone: +1-833-694-0311
- Hours: Monday to Friday – 8:00 AM to 5:00 PM

Royal Jordanian operates flights worldwide, providing services such as booking assistance, baggage support, and customer care through both their Charleston office and headquarters.

Final Thoughts

Whether you're flying domestically or internationally, the **Royal Jordanian Charleston Office** is your key contact for flight issues, baggage queries, and refund assistance. A quick call to **1-844-238-2070** or a visit to the office ensures a smooth and hassle-free travel experience.