

1-844-238-2070 Royal Jordanian Chicago Office

For travelers flying with **Royal Jordanian** through Chicago, knowing the right contact information and office details can save time and make your journey smoother. Whether you need help with **baggage allowance**, **refund status**, or **customer service inquiries**, the **Royal Jordanian Chicago Office** is the place to get support.

This article covers the Chicago office address, phone number, working hours, **Royal Jordanian baggage rules**, **refund status check**, **customer care**, FAQs, and also includes information on **Qatar Airways services in Chicago** and its **headquarters details**.

Royal Jordanian Chicago Office – Address & Contact Information

Address:

Royal Jordanian Office
Willis Tower (formerly Sears Tower), 233 S Wacker Drive, Chicago, IL 60606

Phone Number:

 **1-844-238-2070** (Toll-Free Support)
You can also reach Royal Jordanian general reservations at **1-833-694-0311**.

Working Hours:

 **Monday to Friday – 8:00 AM to 8:00 PM**
Saturday & Sunday – 9:00 AM to 5:00 PM
(It's recommended to call ahead to confirm hours before visiting.)

Services Available at the Chicago Office:

- Flight ticketing, changes, and cancellations
- Baggage assistance and special item handling
- Refund status inquiries
- Customer complaints and feedback support



Royal Jordanian Baggage Allowance

Royal Jordanian provides clear baggage policies for travelers.

- **Carry-On Allowance:**
One carry-on bag **plus one personal item** (laptop bag, handbag, or small backpack) is allowed for free.
- **Checked Baggage:**
 - Standard fares for domestic flights: First bag \$30, second bag \$40 (fees may vary by route).
 - Premium cabin and elite status passengers receive free checked bags (weight limits up to 70 lbs per bag).
- **Special Items:**
Sports equipment, musical instruments, and oversized items are subject to additional rules.

Tip: Always check your specific ticket class for exact baggage allowances before traveling.



Royal Jordanian Refund Status Check

If your flight is canceled or you request a refund, Royal Jordanian allows you to check your **refund status** easily.

Processing Time:

- Credit card refunds: Usually within **7 business days** once approved.
- Cash/check refunds: Up to **20 business days**.

Passengers who booked through travel agencies should contact the agency for ticket refunds, although ancillary fees paid directly to Royal Jordanian can be refunded by the airline.

Customer Support for Refunds:

 Call **1-844-238-2070** for assistance with refunds or ticket-related inquiries.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian provides dedicated support for complaints, comments, and travel concerns.

- **Customer Care Phone Number:** 1-844-238-2070
- **Reservations & Assistance:** 1-833-694-0311

Commonly Handled Issues:

- ✓ Flight delays or cancellations
- ✓ Lost or delayed baggage
- ✓ Refund disputes
- ✓ Special assistance requests

Frequently Asked Questions (FAQs)

1. What are the Chicago office hours?

Monday–Friday: 8:00 AM – 8:00 PM
Saturday & Sunday: 9:00 AM – 5:00 PM

2. How many bags are allowed on Royal Jordanian flights?

Carry-on: 1 bag + 1 personal item free. Checked baggage may incur fees depending on fare type and route.

3. How can I check my refund status?

Call **1-844-238-2070** or contact customer care for an update on your ticket refund.

4. Who do I contact for complaints or comments?

Royal Jordanian' customer care team can assist via 1-844-238-2070 or the general reservations line.

5. Are there fees for oversized baggage?

Yes, additional fees apply for overweight or oversized baggage, as per airline rules.

Services at the Chicago Office of Qatar Airways

For travelers also interested in **Qatar Airways**, the Chicago office provides:

- Flight bookings and ticket changes
- Special assistance and luggage inquiries
- Loyalty program services and upgrades

 **Address:** Qatar Airways Chicago Office, IL, USA
 **Phone:** +1-833-694-0311

Qatar Airways Headquarters Details

Headquarters: Qatar Airways Tower 1, Airport Road, Doha, Qatar
 **Phone:** +1-833-694-0311

Qatar Airways flies to over **170 destinations worldwide**, with its headquarters in Doha managing global operations and customer service.

Final Thoughts

The **Royal Jordanian Chicago Office** is your primary contact for ticketing, baggage, refunds, and customer care when traveling through Chicago. For international travel or premium services, Qatar Airways' Chicago office and headquarters in Doha provide excellent support.

A quick call to **1-844-238-2070** before visiting can ensure your travel needs are handled efficiently and make your journey stress-free.