

1-844-238-2070 Royal Jordanian Dubai Office

For travelers flying with **Royal Jordanian** in Dubai, having the right office and service information ensures a smooth journey. Whether you need assistance with baggage allowance, checking refund status, or contacting customer care, the **Royal Jordanian Dubai Office** is your main point of contact.

This guide covers everything — from the Dubai office address and phone number to baggage rules, refund procedures, customer care, FAQs, and information about related airline services.

Royal Jordanian Dubai Office – Address & Contact Information

Address:

Royal Jordanian Dubai Office
Dubai International Airport, Terminal 3, Office No. 112
Dubai, United Arab Emirates

Phone Number:

 **1-844-238-2070** (Customer Support / Reservations)

Working Hours:

 Sunday to Thursday – **8:00 AM to 8:00 PM**
Friday & Saturday – **9:00 AM to 5:00 PM**

Services at the Dubai Office:

- Flight ticketing, changes, and cancellations
 - Baggage enquiries and special item handling
 - Refund status checks for eligible tickets
 - Customer care and complaints handling
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Royal Jordanian Baggage Allowance

Royal Jordanian provides clear baggage policies for both domestic and international travelers:

- **Carry-On Allowance:**
Each passenger can bring **1 carry-on bag** and **1 personal item** (like a laptop bag or handbag) free of charge.
- **Checked Baggage:**
 - Basic Economy fares may **not include free checked bags**.
 - First or Business Class and elite members often enjoy **1–2 free checked bags** depending on route and loyalty status.
- **Special Items:**
Oversized luggage, sports equipment, and musical instruments may incur additional fees.

Tip: Always check your specific fare type before traveling, as baggage rules can vary.



Royal Jordanian Refund Status Check

If you have canceled or modified your flight, you can check your **refund status** via Royal Jordanian:

Processing Time:

- Credit/debit card purchases: Refunds generally take **5–7 business days** once approved.
- Cash or check payments: May take up to **20 days**.

For assistance, call **1-844-238-2070** to confirm the status of your refund.



Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian offers dedicated customer care for complaints, comments, and post-travel assistance:

- **Customer Care Number:** 1-844-238-2070
- **Services Provided:**
 - Flight delays and cancellations
 - Lost or delayed baggage
 - Refund disputes
 - Special assistance requests

Tip: Contacting the Dubai office directly ensures faster resolution for local travelers.

Frequently Asked Questions (FAQs)

1. What are the working hours of the Royal Jordanian Dubai Office?

Sunday–Thursday: 8:00 AM – 8:00 PM, Friday–Saturday: 9:00 AM – 5:00 PM

2. How many free bags can I carry?

Carry-on allowance: 1 bag + 1 personal item. Checked baggage depends on fare type and loyalty status.

3. How do I check my refund status?

Call 1-844-238-2070 or contact the Dubai office directly for updates.

4. Can I contact Royal Jordanian for complaints?

Yes, the Dubai office handles complaints, lost baggage, and customer service issues.

5. Are oversized bags allowed?

Yes, but fees apply. Special items like sports equipment or instruments may incur extra charges.

Additional Airline Services in Dubai

For travelers interested in other international carriers in Dubai, offices such as **Qatar Airways Dubai Office** provide services like:

- Flight booking and ticket changes
- Baggage assistance
- Customer support for loyalty programs
- Upgrades and lounge access

Qatar Airways Headquarters Details:

- Address: Qatar Airways Tower 1, Airport Road, Doha, Qatar
- Phone: +1-833-694-0311
- Operating Hours: Monday–Friday, approx. 08:00 AM – 07:00 PM

Final Thoughts

Whether you're traveling domestically or internationally, the **Royal Jordanian Dubai Office** is essential for all inquiries regarding tickets, baggage, refunds, or customer service. By contacting **1-844-238-2070**, you can resolve issues efficiently and enjoy a hassle-free journey.