

# 1-844-238-2070 Royal Jordanian Dublin Office

If you're traveling with **Royal Jordanian** in Ireland, having the correct contact and service information for the **Dublin office** can make your travel experience smooth and hassle-free. Whether it's baggage queries, refunds, or customer complaints, the **Royal Jordanian Dublin Office** is your first point of contact.

In this post, we'll cover everything you need to know — office address, phone number, working hours, **Royal Jordanian baggage allowance**, **refund status check**, **customer care for complaints/comments**, and more.

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## **Royal Jordanian Dublin Office – Address & Contact Information**

### **Address:**

Royal Jordanian Dublin Office  
Airside Business Park  
Swords, Dublin, Ireland

### **Phone Number:**

 **1-844-238-2070** (for reservations and customer support)  
You can also reach general inquiries at **+353 1 814 5850**.

### **Working Hours:**

 **Monday to Friday – 9:00 AM to 5:30 PM**

Some services may be limited on weekends or public holidays; it is recommended to call ahead.

### **Services Available at the Dublin Office:**

- Flight bookings, cancellations, and changes
- Baggage inquiries, including oversized or special items
- Refund status checks for eligible tickets

- Customer care support for complaints and comments
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## **Royal Jordanian Baggage Allowance**

Royal Jordanian has clear baggage policies to ensure travelers know what they can bring:

- **Carry-On Allowance:**  
One carry-on bag and one personal item (like a laptop bag or purse) free of charge.
- **Checked Baggage:**
  - Economy Class: Fees apply for the first and second checked bag, depending on route and fare.
  - Premium cabins and elite members: 1–2 free checked bags, weight limits up to 70 lbs per bag.
- **Special Items:**  
Sports equipment, musical instruments, and oversized luggage are subject to additional charges.

**Tip:** Always check your specific fare class to confirm exact baggage allowances before traveling.

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## **Royal Jordanian Refund Status Check**

If you've canceled or changed a flight, you can easily check your refund status:

- Call the Dublin Office at **1-844-238-2070** for assistance.
- Refund processing time:
  - Credit card purchases: typically **7 business days**.
  - Cash or check payments: up to **20 business days**.

- Tickets booked via travel agents: Contact the agent for the refund; ancillary fees may still be refunded directly by Royal Jordanian.
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## **Royal Jordanian Customer Care for Complaints/Comments**

Royal Jordanian provides dedicated customer care to handle complaints, feedback, and travel concerns:

- **Customer Care Phone Number (Dublin):** 1-844-238-2070
  - **General Support:** +353 1 814 5850
  - Services include:
    - Flight delays or cancellations
    - Lost or delayed baggage
    - Refund disputes
    - Special assistance requests
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## **Frequently Asked Questions (FAQs)**

### **1. What are the Royal Jordanian Dublin Office hours?**

The office operates Monday to Friday from 9:00 AM to 5:30 PM. Weekend hours may vary.

### **2. How many bags can I take for free?**

Carry-on items are free. Checked baggage depends on class of travel and loyalty status; fees may apply.

### **3. How do I check my refund status?**

Call the Dublin office at 1-844-238-2070 or reach general support for updates.

### **4. Can I submit a complaint to Royal Jordanian?**

Yes. Customer care is available via phone for complaints and feedback.

## 5. Are oversized or special items allowed?

Yes, but fees may apply for overweight or oversized baggage.

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## Additional Tips for Travelers

- Always call ahead to confirm office hours, especially during public holidays.
  - Keep your ticket and booking reference handy for faster service.
  - For international travelers connecting through Dublin, check baggage rules for onward destinations.
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This post is optimized for search engines and provides all essential details for passengers seeking support at the **Royal Jordanian Dublin Office**.