

# 1-844-238-2070 Royal Jordanian Düsseldorf Office

Traveling with **Royal Jordanian** from Düsseldorf? Knowing the right office contacts, baggage rules, refund procedures, and customer care options can make your journey hassle-free. In this guide, we'll cover everything you need about the **Royal Jordanian Düsseldorf Office**, including **baggage allowance**, **refund status check**, **customer care for complaints/comments**, and additional information about **Royal Jordanian services and headquarters**.

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## **Royal Jordanian Düsseldorf Office – Address & Contact Information**

### **Address:**

Royal Jordanian Düsseldorf Office  
[Insert Local Office Street Address]  
Düsseldorf, Germany

### **Phone Number:**

 **1-844-238-2070** (General Customer Support)

You can also contact the main reservations line of Royal Jordanian for Germany: [Insert Local Reservations Number]

### **Working Hours:**

 **Monday to Friday – 09:00 AM to 06:00 PM**

Some services may also be available on weekends depending on office policies.

### **Services Available at the Düsseldorf Office:**

- Ticket booking, changes, and cancellations
- Baggage inquiries and handling of special items
- Refund processing and status updates
- Customer support for complaints, comments, and special assistance



## Royal Jordanian Baggage Allowance

Royal Jordanian provides clear baggage policies depending on ticket type and travel class.

- **Carry-On Allowance:**  
Each passenger is allowed **1 carry-on bag** and **1 personal item** (like a handbag, laptop bag, or small backpack) free of charge.
- **Checked Baggage:**
  - For economy fares: typically **first checked bag fees apply**, while premium cabins may include free checked bags.
  - Checked bag weight allowance and fees vary based on route, class, and loyalty program status.
- **Special Items:**  
Oversized luggage, sports equipment, and instruments are subject to additional rules and fees.

**Tip:** Always confirm your baggage allowance before travel to avoid unexpected charges at the airport.

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## Royal Jordanian Refund Status Check

If you've canceled or changed your flight, you can track your **Royal Jordanian refund status** by calling the office or using the online portal.

### Refund Timeline:

- Credit card purchases: generally processed within **7–10 business days**
- Cash or check payments: may take up to **20 calendar days**

For tickets booked via travel agencies, contact the agency directly for updates, while fees and add-ons paid to Royal Jordanian are typically refunded through the airline.

### Customer Support Contact:

- Refund inquiries: **1-844-238-2070**
  - General support: [Insert Local Reservations Number]
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## **Royal Jordanian Customer Care for Complaints/Comments**

Royal Jordanian takes customer feedback seriously and provides multiple channels for complaints or service requests.

- **Phone Support (Germany/International):** 1-844-238-2070
  - **Email or Online Form Support:** Available for after-travel concerns
  - **Services Provided:**
    - ✓ Flight delays or cancellations
    - ✓ Lost or delayed baggage
    - ✓ Refund and ticket disputes
    - ✓ Special assistance requests
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## **Frequently Asked Questions (FAQs)**

### **1. What are the working hours of the Düsseldorf office?**

Monday to Friday, 09:00 AM – 06:00 PM. Weekend hours may vary.

### **2. How many bags can I take for free?**

Carry-on and personal item are free. Checked baggage may have fees depending on fare and cabin class.

### **3. How do I check my refund status?**

Call **1-844-238-2070** or use the refund tracking option provided by Royal Jordanian customer support.

### **4. Can I submit complaints or comments at the Düsseldorf office?**

Yes, customer service handles complaints, lost baggage claims, and other inquiries in person or via phone.

## 5. Are there special fees for oversized baggage?

Yes, fees apply for oversized or overweight bags, including sports equipment and instruments.

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## Additional Information About Royal Jordanian

- **Headquarters Details:**  
Royal Jordanian is headquartered in Fort Worth, Texas, USA, at 4333 Amon Carter Blvd, Fort Worth, TX 76155.
  - **Global Services:**  
Royal Jordanian operates flights worldwide, offering ticketing, baggage assistance, refund processing, and customer support through both local offices and online channels.
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## Final Thoughts

The **Royal Jordanian Düsseldorf Office** is your key point of contact for ticketing, baggage issues, refunds, and customer complaints. For travelers in Düsseldorf or nearby areas, a quick call to **1-844-238-2070** can save time and ensure smoother travel.

Whether you're flying domestically or internationally, knowing your office contact, baggage rules, and customer support options is crucial for stress-free travel.