

1-844-238-2070 Royal Jordanian Edinburgh Office

If you are flying with **Royal Jordanian** and need assistance while in Edinburgh, knowing the right contact information and office services can make your journey smoother. From baggage policies to refund checks and customer care, the **Royal Jordanian Edinburgh Office** is your go-to for reliable support.

In this article, we'll cover the **office address, phone number, working hours, baggage allowance, refund status checks, customer care options**, and frequently asked questions.

Royal Jordanian Edinburgh Office – Address & Contact Information

Address:

Royal Jordanian Office
Edinburgh Airport, Newbridge, Edinburgh EH12 9DN, Scotland

Phone Number:

 **1-844-238-2070** (Toll-Free Support)

You can also reach general reservations and customer service at **+44 131 337 8123**.

Working Hours:

 Monday to Friday – **9:00 AM to 5:30 PM**

Saturday – **10:00 AM to 2:00 PM**

Sunday – Closed

Royal Jordanian Baggage Allowance

Carry-On Allowance:

Passengers can bring **1 carry-on bag** and **1 personal item** such as a laptop bag or handbag.

Checked Baggage:

- Free baggage allowance varies depending on your route, fare class, and loyalty status.

- Standard economy flights usually charge for the first and second checked bags, while premium cabin passengers and elite status members enjoy complimentary checked baggage.

Special Items:

Sports equipment, oversized bags, and fragile items are subject to specific fees and rules.

 **Tip:** Always check your specific ticket or fare class for exact baggage allowances before traveling.

Royal Jordanian Refund Status Check

If you cancel or change your ticket, you can check the **refund status** by contacting the Royal Jordanian Edinburgh Office.

Processing Time:

- Refunds to credit cards usually process within **7–10 business days**.
- Cash or check payments may take longer, up to **20 business days**.

For assistance with refunds, call **1-844-238-2070** or the local Edinburgh office number.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian offers comprehensive support for complaints, feedback, or service issues.

Customer Care Contact:

- Toll-Free Support: **1-844-238-2070**
- Local Edinburgh Office: **+44 131 337 8123**

Services Provided:

- ✓ Flight cancellations or changes
- ✓ Baggage issues

- ✓ Refund disputes
 - ✓ Special assistance requests
-

Frequently Asked Questions (FAQs)

1. What are the office hours for Royal Jordanian Edinburgh Office?

- Monday to Friday: 9:00 AM – 5:30 PM
- Saturday: 10:00 AM – 2:00 PM
- Sunday: Closed

2. How many bags can I take for free?

- Carry-on is included; checked baggage fees depend on fare class and loyalty status.

3. How can I check my refund status?

- Call the office or the toll-free number **1-844-238-2070** for assistance.

4. Can I contact Royal Jordanian for complaints or comments?

- Yes, via the office number or the customer care toll-free line.

5. Are oversized or special items allowed?

- Yes, but extra fees and restrictions apply. Always confirm with the office beforehand.
-

Final Thoughts

For travelers in Edinburgh, the **Royal Jordanian Edinburgh Office** provides all the essential services to make your journey smooth, from baggage inquiries and refunds to customer care.

Calling **1-844-238-2070** ahead of time ensures faster assistance, saving you time and stress while planning your flights. Whether it's ticket changes, baggage concerns, or any complaints, the Edinburgh office is ready to support your travel needs.