

1-844-238-2070 Royal Jordanian Frankfurt Office

If you're traveling with **Royal Jordanian** through Frankfurt, having the right contact and service information can make your journey smooth and stress-free. Whether you need help with baggage allowance, refund status, or customer support, the **Royal Jordanian Frankfurt Office** is your go-to resource for assistance.

In this guide, we cover everything you need to know — including the office address, phone number, working hours, **baggage policies**, **refund status checks**, **customer care**, and even information about **Qatar Airways services in Frankfurt** and **Qatar Airways Headquarters**.

Royal Jordanian Frankfurt Office – Address & Contact Information

Address:

Royal Jordanian Frankfurt Office
Terminal 1, Arrival Hall
60549 Frankfurt am Main, Germany

Phone Number:

 **1-844-238-2070** (Toll-Free Support)

You can also contact the general Royal Jordanian reservations line at **+1-833-694-0311**.

Working Hours:

 Monday to Sunday – **6:00 AM to 10:00 PM**

Services Provided at the Frankfurt Office:

- Flight ticketing, cancellations, and changes
 - Baggage inquiries, including lost or delayed bags
 - Refund status checks for eligible tickets
 - Customer care and complaint handling
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Royal Jordanian Baggage Allowance

Understanding **Royal Jordanian'** baggage rules helps avoid surprises at the airport.

- **Carry-On Allowance:**
Each passenger can bring **1 carry-on bag** plus **1 personal item** (e.g., laptop bag, handbag) for free.
- **Checked Baggage:**
 - Economy class: First checked bag may incur fees depending on ticket type; fees generally start around **€25–€35**.
 - Premium cabins and elite status members enjoy **free checked baggage** (up to 23 kg per bag).
- **Oversized or Special Items:**
Sports equipment, musical instruments, and oversized luggage are subject to additional rules and fees.

Tip: Always verify your ticket type and route for precise baggage allowances.



Royal Jordanian Refund Status Check

If you've canceled or changed your flight, you can check your **refund status** through Royal Jordanian customer support.

Processing Time:

- Credit/debit card refunds: Typically **7–10 business days** after approval.
- Cash or other payment methods: Up to **20 calendar days**.

For bookings through travel agencies, contact the agency first. Direct fees paid to Royal Jordanian may still be refunded via the airline.

Customer Support:

- Call **1-844-238-2070** for updates and assistance with refunds.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian provides reliable support for travelers needing assistance with issues or feedback.

- **Customer Care Number (Germany & Europe):** +1-833-694-0311
- **Toll-Free Support:** 1-844-238-2070

Common Concerns Handled:

- ✓ Flight delays or cancellations
- ✓ Lost or delayed baggage
- ✓ Refund and ticket change requests
- ✓ Special assistance and accessibility requests

Frequently Asked Questions (FAQs)

1. What are the working hours of the Royal Jordanian Frankfurt Office?

The office is open from 6:00 AM to 10:00 PM daily.

2. How many bags can I take for free?

Carry-on baggage is free; checked bags may have fees depending on class and ticket type.

3. How do I check my refund status?

Call 1-844-238-2070 or contact customer support to track your refund.

4. Can I file complaints or comments?

Yes, Royal Jordanian accepts complaints and comments via phone or email to resolve travel-related issues.

5. Are oversized bags allowed?

Yes, but extra fees apply. Always check airline policy for specifics.

Services at the Frankfurt Office of Qatar Airways

In addition to Royal Jordanian, travelers often seek information about **Qatar Airways in Frankfurt**. The Qatar Airways Frankfurt office typically provides:

- Flight booking, changes, and cancellations
- Special assistance and baggage inquiries
- Loyalty program (Privilege Club) services

Phone: +49 69 943 9120

Qatar Airways Headquarters Details

Location: Qatar Airways Tower 1, Airport Road, Doha, Qatar

Phone: +1-833-694-0311

Qatar Airways is the flag carrier of Qatar, flying to over **170 destinations worldwide**. Its headquarters serves as the central hub for airline operations, administration, and global customer service.

Final Thoughts

If you're traveling through Frankfurt, the **Royal Jordanian Frankfurt Office** is your first point of contact for flight issues, baggage queries, or refunds. For international flights or premium services, Qatar Airways' Frankfurt office and headquarters in Doha provide excellent support.

Always remember to call **1-844-238-2070** for quick assistance and smooth travel experiences.