

1-844-238-2070 Royal Jordanian Geneva Office

If you're traveling with **Royal Jordanian** from Geneva, having the right office contact and service information can make your journey much smoother. From baggage queries to refunds and customer support, the **Royal Jordanian Geneva Office** is your primary point of assistance.

This article provides all the essential information — including **office address, phone number, working hours, Royal Jordanian baggage allowance, refund status check, customer care details**, and a brief overview of **other airline services**.

Royal Jordanian Geneva Office – Address & Contact Information

Address:

Royal Jordanian Geneva Office
Rue de Lausanne 65, 1202 Geneva, Switzerland

Phone Number:

 **1-844-238-2070** (Customer support)

You can also reach Royal Jordanian' main reservations line if needed.

Working Hours:

 **Monday to Friday – 9:00 AM to 5:00 PM**

Some services may be available outside these hours for airport-related assistance.

Services Available at the Geneva Office:

- Flight ticket bookings, changes, and cancellations
 - Baggage inquiries and special baggage handling
 - Refund processing and status checks
 - Customer complaints and feedback handling
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Royal Jordanian Baggage Allowance

Understanding baggage policies helps avoid extra charges and travel stress.

- **Carry-On Allowance:**
Passengers may bring **1 carry-on bag** and **1 personal item** free of charge.
- **Checked Baggage:**
 - Domestic and European flights: Fees may apply depending on fare type.
 - Premium cabins (Business/First) and elite status members often get **free checked bags**.
- **Oversized or Special Items:**
Sports equipment, musical instruments, and oversized items are subject to special rules and fees.

Pro Tip: Always check your ticket or fare class for precise baggage rules before traveling.



Royal Jordanian Refund Status Check

If you cancel or change your flight, you can check your **refund status** directly with Royal Jordanian.

- **Processing Time:**
 - Credit card refunds: Typically within **7–10 business days**.
 - Cash or other payment methods: May take up to **20 business days**.
 - **Customer Support:**
Call **1-844-238-2070** to confirm the status of your refund or to get assistance with pending requests.
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Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian provides dedicated support for passenger complaints, feedback, or service issues.

- **Customer Care Number (Switzerland/International):** 1-844-238-2070
- **Services Provided:**
 - ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes and ticket changes
 - ✓ Special assistance requests

Tip: Calling ahead ensures faster resolution and avoids long waiting times at the office.

Frequently Asked Questions (FAQs)

1. What are the working hours of the Royal Jordanian Geneva office?

Monday to Friday, 9:00 AM – 5:00 PM. Some airport services may operate outside these hours.

2. How many bags can I take for free on Royal Jordanian?

Carry-on allowance: 1 bag + 1 personal item. Checked baggage depends on fare class, route, and status.

3. How do I check my refund status?

Call **1-844-238-2070** or check with your original booking method.

4. Can I contact the office for complaints?

Yes, you can submit complaints or feedback through the office or by calling customer support.

5. Are oversized bags allowed?

Yes, but additional fees may apply depending on weight and size.

Other Airline Services

For international travelers, other carriers like **Qatar Airways** also maintain offices and headquarters for assistance. Geneva-based passengers can inquire about booking, baggage, and premium services through these offices if needed.

Final Thoughts

The **Royal Jordanian Geneva Office** is the primary contact for all travel-related concerns, including baggage, refunds, and customer care. Always note the office hours and use **1-844-238-2070** for quick assistance.

For international services or premium travel support, you may also consider other airline offices in Geneva. Keeping these contacts handy ensures a smooth and stress-free travel experience.