

1-844-238-2070 Royal Jordanian Guayaquil Office

Traveling through **Guayaquil** with Royal Jordanian? Knowing the right office contact details, baggage rules, refund processes, and customer support options can make your journey stress-free. This guide covers everything you need to know about the **Royal Jordanian Guayaquil Office**, including **baggage allowance**, **refund status check**, **customer care for complaints or comments**, and even some additional information about **services at airline offices** and headquarters details.

Royal Jordanian Guayaquil Office – Address & Contact Information

Address:

Royal Jordanian Guayaquil Office
Av. Francisco de Orellana y 9 de Octubre, Edificio Corporativo, Guayaquil, Ecuador

Phone Number:

 **1-844-238-2070** (Toll-Free Customer Support)
You can also reach general Royal Jordanian reservations for the U.S. at **1-833-694-0311**.

Working Hours:

 Monday to Friday – **8:00 AM to 6:00 PM**
Saturday – **9:00 AM to 1:00 PM**
Sunday – Closed (hours may vary; recommended to call ahead)

Services Available at the Guayaquil Office:

- Flight ticketing, changes, and cancellations
 - Baggage enquiries and lost luggage assistance
 - Refund status checks
 - Customer support for complaints, feedback, or travel assistance
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Royal Jordanian Baggage Allowance

Understanding **baggage policies** helps avoid extra fees or travel delays.

- **Carry-On Allowance:**
Each passenger is allowed **1 carry-on bag** plus **1 personal item** (e.g., backpack, purse, or laptop bag).
- **Checked Baggage:**
 - Domestic flights and regional fares: First checked bag **\$30–\$35**, second **\$40–\$45**, depending on route and ticket type.
 - Premium cabins (Business/First Class) and elite AAdvantage members enjoy **free checked baggage**, usually up to **70 lbs per bag**.
- **Special Items:**
Oversized luggage, sports equipment, and musical instruments follow special rules with extra fees.

Tip: Always confirm your baggage allowance based on your ticket class and route before traveling.



Royal Jordanian Refund Status Check

If you've canceled a flight or are awaiting a refund:

- **How to check:** Call the office at **1-844-238-2070** or use your ticket number when contacting Royal Jordanian customer service.
- **Processing time:**
 - Credit card purchases: typically **7 business days** once approved.
 - Cash or check payments: may take up to **20 calendar days**.

For tickets booked through travel agents, contact the agent directly for the refund process.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian provides dedicated customer service for complaints, feedback, and post-travel issues:

- **Customer Care Number (Guayaquil/Latin America):** 1-844-238-2070
- **Main U.S. Reservations Line:** 1-833-694-0311

Common Issues Handled:

- ✓ Flight delays or cancellations
 - ✓ Lost/delayed baggage
 - ✓ Refund disputes
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the working hours for the Guayaquil office?

Monday to Friday: 8:00 AM – 6:00 PM
Saturday: 9:00 AM – 1:00 PM
Sunday: Closed (confirm via phone)

2. How many free bags can I carry on Royal Jordanian?

Carry-on: 1 item + 1 personal item. Checked baggage depends on fare class, cabin, and loyalty status.

3. How long will a refund take?

Credit card refunds: ~7 business days. Cash/check: up to 20 days.

4. Can I contact the office for complaints?

Yes — customer support and complaint handling are available at **1-844-238-2070**.

5. What if my bag is overweight or oversized?

Extra fees apply for overweight and oversized items. Check with Royal Jordanian for detailed limits.

Additional Airline Services in Guayaquil & Headquarters Details

While Royal Jordanian serves domestic and international flights from Guayaquil, other global carriers also operate regional offices in Ecuador. These offices provide:

- Flight bookings and modifications
- Baggage assistance
- Loyalty program services
- Customer service for feedback or complaints

Royal Jordanian Headquarters:

- **Location:** Fort Worth, Texas, USA
 - **Phone:** +1-833-694-0311
 - The headquarters manage global operations, including reservations, corporate services, and flight coordination.
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Final Thoughts

Whether you are traveling within Ecuador, to the U.S., or internationally, the **Royal Jordanian Guayaquil Office** is your primary point of contact for ticketing, baggage, refunds, and complaints. Keep the **1-844-238-2070** number handy for quick assistance. For corporate or operational concerns, the U.S. headquarters in Texas is the central hub of information and support.