

1-844-238-2070 Royal Jordanian Hannover Office

Traveling with **Royal Jordanian** in Germany? Whether you're booking a flight, checking baggage allowances, tracking refunds, or handling complaints, the **Royal Jordanian Hannover Office** is the ideal place to get assistance.

In this post, we'll cover everything you need — from office address, phone number, and working hours to **Royal Jordanian baggage allowance**, **refund status checks**, **customer care**, and related services.

Royal Jordanian Hannover Office – Address & Contact Information

Address:

Royal Jordanian
Hannover Ticket Office
Kröpcke Center, Bahnhofstraße 6, 30159 Hannover, Germany

Phone Number:

 **1-844-238-2070** (Toll-Free Support)

You can also reach Royal Jordanian's main reservations line at **+1-833-694-0311** for Germany.

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

Saturday – **10:00 AM to 2:00 PM**

Sunday – Closed

Services Provided at the Hannover Office:

- Flight ticket bookings, changes, and cancellations
- Assistance with baggage allowance and special items
- Refund status inquiries
- Customer care for complaints and feedback



Royal Jordanian Baggage Allowance

Understanding your baggage options can make your trip smoother.

- **Carry-On Allowance:**
Each passenger is allowed **1 carry-on bag** plus **1 personal item** (handbag, laptop bag, etc.) free of charge.
- **Checked Baggage:**
 - Economy Class: Typically **1 checked bag up to 23 kg** for free on many international flights; fees apply for additional bags.
 - Business/First Class: **2 free checked bags**, up to 32 kg each.
- **Special Items:**
Oversized luggage, sports equipment, or fragile items are handled under special baggage rules.

 **Tip:** Always verify baggage allowance for your specific flight and fare class before departure.



Royal Jordanian Refund Status Check

If your flight was canceled or changed, you can check your **refund status** directly:

- Contact the office via phone at **1-844-238-2070** or your booking agent.
- Refund processing times:
 - Credit card payments: usually within **7–10 business days** after approval
 - Cash or other forms: up to **20 business days**

Pro Tip: Tickets purchased through travel agencies may require direct contact with the agent for certain refund requests.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian provides dedicated customer service for complaints, comments, or post-travel inquiries:

- **Customer Care Number:** 1-844-238-2070
- **General Reservations Line (Germany):** +1-833-694-0311

Common Issues Handled:

- ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund requests
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the Hannover office hours?

Monday–Friday: 9:00 AM–6:00 PM
Saturday: 10:00 AM–2:00 PM
Sunday: Closed

2. How many bags can I bring for free?

Carry-on: 1 bag + 1 personal item free
Checked baggage depends on class and route; check your ticket details.

3. How can I check my refund status?

Call **1-844-238-2070** or contact the office with your booking reference.

4. What if I have a complaint or comment?

Customer care at **1-844-238-2070** is available for feedback, complaints, and service requests.

5. Can I bring oversized baggage?

Yes, but fees apply. Contact the Hannover office for guidance.

Final Thoughts

Whether you're traveling for business or leisure, the **Royal Jordanian Hannover Office** is the key point of contact for flights, baggage queries, refunds, and customer support in Germany.

For smooth travel planning, always call ahead at **1-844-238-2070** to confirm office hours and services. Knowing your baggage allowance, refund process, and customer care options ensures a stress-free journey with Royal Jordanian.