

1-844-238-2070 Royal Jordanian Hanoi Office

Traveling with **Royal Jordanian** through Hanoi? Having the right contact information and knowing about baggage allowance, refund processes, and customer care can make your trip smoother. This guide covers everything you need to know about the **Royal Jordanian Hanoi Office**, including office address, phone number, working hours, baggage rules, refunds, and customer service.

Royal Jordanian Hanoi Office – Address & Contact Information

Address:

Royal Jordanian Office
Hanoi, Vietnam (specific office address to be confirmed via customer service)

Phone Number:

 **1-844-238-2070** (Toll-Free Support)
You can also reach Royal Jordanian' global customer service at **+1-833-694-0311**.

Working Hours:

 **Monday to Friday – 9:00 AM to 6:00 PM**
(Specific hours may vary; it's recommended to call ahead before visiting.)

Services at the Hanoi Office:

- Flight bookings, changes, and cancellations
 - Baggage enquiries and special handling
 - Refund status checks for eligible tickets
 - Customer care and complaint handling
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Royal Jordanian Baggage Allowance

Royal Jordanian has a clear baggage policy designed to accommodate travelers worldwide.

- **Carry-On Allowance:**
Each passenger may bring **1 carry-on bag** plus **1 personal item** (laptop bag, purse, or small backpack) free of charge.
- **Checked Baggage:**
 - Free baggage allowance depends on ticket type, route, and frequent flyer status.
 - Standard economy passengers usually pay fees for checked bags, starting around \$30–\$40 per bag.
 - Premium cabins (First/Business) and elite AAdvantage members often get **free checked bags**.
- **Special Baggage:**
Sports equipment, musical instruments, and oversized luggage are subject to additional fees and guidelines.

 **Tip:** Always verify your ticket class and route for exact baggage rules before traveling.

Royal Jordanian Refund Status Check

If your flight is canceled or changed, you can check your **refund status** through Royal Jordanian customer service.

Refund Processing Time:

- Credit card payments: Usually within **7–10 business days** after approval.
- Other payment methods: May take up to **20 days**.

For direct support regarding refunds or ticket changes, call **1-844-238-2070**.

Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian provides customer care for complaints, suggestions, or post-travel concerns.

Customer Care Contact:

- Toll-Free: **1-844-238-2070**
- Global Support: **+1-833-694-0311**

Common Issues Handled:

- ✓ Flight delays and cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes
 - ✓ Special assistance requests
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 **Frequently Asked Questions (FAQs)**

1. What are the working hours of the Royal Jordanian Hanoi office?

Typically Monday to Friday, 9:00 AM to 6:00 PM, but call ahead to confirm.

2. How many bags are allowed for free?

Carry-on plus a personal item is included; checked bags may incur fees unless you have elite status or premium tickets.

3. How can I check my refund status?

Contact Royal Jordanian via **1-844-238-2070** or their customer service for details.

4. Can I file complaints or comments directly?

Yes, you can reach customer service at the Hanoi office or toll-free number to resolve issues.

5. Are oversized bags allowed?

Yes, but fees and weight limits apply. Check baggage policy based on your route and ticket type.

 **Royal Jordanian International & Headquarters Information**

For international travel or inquiries beyond Hanoi:

- **Headquarters:** 4333 Amon Carter Blvd, Fort Worth, Texas, USA
- **Phone:** +1-833-694-0311
- **Services:** Global flight bookings, customer support, baggage inquiries, elite member services

Royal Jordanian serves hundreds of destinations worldwide, providing convenient international connections for travelers in Vietnam and across Asia.

Final Thoughts

The **Royal Jordanian Hanoi Office** is your primary point of contact for bookings, baggage issues, refunds, and customer service in Vietnam. Always call ahead at **1-844-238-2070** to confirm office hours and services. For international travel or higher-level support, the Royal Jordanian headquarters in the USA can provide further assistance.

With proper planning and knowledge of baggage and refund policies, your Royal Jordanian journey can be smooth and stress-free. 🌍 ✨