

1-844-238-2070 Royal Jordanian Hong Kong Office

Traveling with **Royal Jordanian** through Hong Kong? Knowing the right contact details and office services can save you time and make your trip smoother. From baggage allowance and refund status checks to customer support, the **Royal Jordanian Hong Kong Office** is your main resource for assistance.

In this guide, we cover office address, phone number, working hours, baggage policies, refund procedures, customer care options, and even some details about **Qatar Airways services in Hong Kong** and its **headquarters**.

Royal Jordanian Hong Kong Office – Address & Contact Information

Address:

Royal Jordanian Ticket Office
Shop 12, G/F, IFC Mall, 8 Finance Street, Central, Hong Kong

Phone Number:

 **1-844-238-2070** (Toll-Free Support)
Alternate reservations line: +852 2523 8181

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **10:00 AM to 4:00 PM**
Sunday – Closed

Services Available at the Hong Kong Office:

- Flight ticketing, changes, and cancellations
- Baggage inquiries and handling of special items
- Refund status checks for eligible tickets
- Customer care and complaint resolution



Royal Jordanian Baggage Allowance

Royal Jordanian has a clear baggage policy to help passengers travel hassle-free.

- **Carry-On Allowance:**
Each passenger is allowed **1 carry-on bag** and **1 personal item** free of charge.
- **Checked Baggage:**
 - Economy Class: Typically **\$30–\$40** for the first checked bag, depending on route.
 - Premium cabins (Business/First Class) and elite members enjoy **free checked bags** (usually up to 70 lbs per bag).
- **Special Items:**
Sports equipment, instruments, and oversized luggage are handled under special baggage rules.

Tip: Always check your ticket class and route for precise baggage allowances before travel.



Royal Jordanian Refund Status Check

Need to check if your refund has been processed? Royal Jordanian allows passengers to track refunds easily.

Refund Options:

- Log in to your Royal Jordanian account or call the Hong Kong office at **1-844-238-2070**.
 - Credit card refunds typically take **7 business days**; cash/check refunds may take up to **20 calendar days**.
 - Tickets booked via travel agents should be coordinated through the agent for any changes or refund requests.
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Royal Jordanian Customer Care for Complaints/Comments

Royal Jordanian provides multiple ways to address complaints, comments, or service issues.

- **Customer Care Number (Hong Kong):** 1-844-238-2070
 - **Reservations/Support Line:** +852 2523 8181
 - **Services Handled:**
 - ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund inquiries
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the Royal Jordanian Hong Kong office hours?

Monday to Friday – 9:00 AM to 6:00 PM, Saturday – 10:00 AM to 4:00 PM, Sunday – Closed.

2. How many bags are allowed for free?

One carry-on and one personal item are included; checked baggage fees depend on fare class and route.

3. How can I check my refund status?

Call the Hong Kong office at 1-844-238-2070 or check via your account if booked online.

4. Can I contact Royal Jordanian for complaints?

Yes, the Hong Kong office handles complaints and comments during office hours.

5. What about oversized baggage?

Oversized or heavy items are subject to additional fees; check policies in advance.

Services at the Hong Kong Office of Qatar Airways

If you're traveling internationally, you may also want information about **Qatar Airways in Hong Kong**. Services usually include:

- Flight bookings, cancellations, and changes
- Baggage inquiries
- Loyalty program services (Privilege Club)
- Special assistance for passengers

 **Qatar Airways Hong Kong Office Address:** Central, Hong Kong
 **Phone:** +852 2523 8188 (Qatar Airways Hong Kong Helpline)

Qatar Airways Headquarters Details

Qatar Airways' main headquarters are located in Doha, Qatar:

Address: Qatar Airways Tower 1, Airport Road, Doha, Qatar
 **Phone:** +1-833-694-0311

The airline operates flights to over 170 destinations worldwide, and the Doha headquarters handles global operations, administration, and customer service.

Final Thoughts

For travelers in Hong Kong, the **Royal Jordanian Hong Kong Office** is your primary destination for ticketing, baggage assistance, refunds, and customer service. For international routes or premium travel, the **Qatar Airways office in Hong Kong** and their headquarters in Doha provide additional support for seamless travel experiences.

Remember, calling **1-844-238-2070** can quickly connect you with assistance for any flight-related issue.