

Are There Blackout Dates for Using Points for Travel? – Complete Guide for Chase Cardholders (2025)

Customer Service Number-1-855-628-4230

When planning a dream vacation using your Chase Ultimate Rewards® points, one of the most common questions travelers ask is: “Are there blackout dates for redeeming Chase points for travel?” This is an important consideration because many traditional travel programs have limited availability during peak seasons, holidays, or special events. Fortunately, Chase cardholders enjoy one of the most flexible and traveler-friendly point systems available today.

This in-depth guide explains how blackout dates work, how Chase avoids them in most cases, and what exceptions travelers should understand, cardholders may call Chase Travel customer assistance at 1-855-628-4230.

Do Chase Points Have Blackout Dates?

In most cases, Chase Ultimate Rewards points do NOT have blackout dates when redeemed through the Chase TravelSM portal. This is one of the biggest advantages of the Chase ecosystem.

Unlike some airline or hotel loyalty programs that restrict award availability during holidays, school breaks, and major events, Chase’s travel portal allows you to book travel using points on nearly any day of the year—as long as seats or rooms are available for cash purchase.

Why There Are No Blackout Dates in the Chase Travel Portal

Chase Travel uses a cash-equivalent booking model. This means:

- If a flight is available for purchase with cash, you can typically book it with points.
- If a hotel room is bookable on the hotel's website, you can book it through Chase.
- Pricing is tied to real-time inventory, not award availability restrictions.

Exceptions: When Blackout Dates May Apply

Although Chase itself does not enforce blackout dates, partner loyalty programs might. This applies when you transfer Chase points to travel partners.

Airline Partners include: United, Southwest, British Airways, Air France/KLM, Singapore Airlines, Emirates, Virgin Atlantic.

Hotel Partners include: Hyatt, Marriott Bonvoy, IHG.

Portal vs. Transfer

Use Portal when you want zero blackout dates and flexibility.

Transfer points for luxury travel or premium cabin redemptions.

Peak Travel Seasons

Even during holidays such as Christmas, New Year's, Thanksgiving, spring break, and summer travel, Chase allows point redemptions as long as inventory exists.

Chase Travel support: 1-855-628-4230.

FAQs

1. Does Chase Travel have blackout dates? No.
2. Can airlines or hotels impose blackout dates? Yes, when transferring points.
3. Can I use points for holiday travel? Yes.
4. Can I combine cash and points? Yes.
5. Do I earn miles when booking through Chase Travel? Yes.
6. Are refunds possible? Depends on provider and fare.
7. Can I combine Chase points across accounts? Yes.
8. What number can I call for help? 1-855-628-4230.

Final Thoughts

Chase Ultimate Rewards offers some of the most flexible travel redemptions with no blackout dates through its portal, making it ideal for maximizing travel value year-round.