

How Do I Redeem Chase Ultimate Rewards Points for Travel? Complete Guide

Phone: 1-855-628-4230

If you are a Chase cardholder, one of the most valuable perks of your account is the ability to earn and redeem Chase Ultimate Rewards® points. Whether you're planning a vacation, business trip, or a weekend getaway, redeeming your points for travel can save you money and maximize rewards.

Many Chase cardholders ask: "How do I redeem Chase Ultimate Rewards points for travel?" This guide will walk you through the process, explain the different redemption options, provide tips, and answer frequently asked questions.

What Are Chase Ultimate Rewards Points?

Chase Ultimate Rewards points are rewards earned through eligible Chase credit cards. Points can be redeemed for:

- Travel (flights, hotels, car rentals, vacation packages)
- Cashback
- Gift cards
- Shopping through the Chase Ultimate Rewards portal

For travel redemptions, points can often be worth more when used through Chase Travel compared to other redemption options.

How to Redeem Chase Ultimate Rewards Points for Travel

You can redeem Chase Ultimate Rewards points for travel in several ways. Here's a step-by-step guide:

1. Log in to Your Chase Account
 - Go to Chase Ultimate Rewards and log in using your Chase credentials.
2. Navigate to the Travel Section
 - Select "Travel" from the menu. You'll be redirected to the Chase Travel portal.
3. Choose Your Travel Type
 - Select from flights, hotels, car rentals, cruises, or vacation packages.

4. Search for Your Trip

- Enter the travel details such as destination, dates, and number of travelers.

5. Select Your Booking

- Browse the available options. You will see the price in dollars and the equivalent points required for redemption.

6. Redeem Points at Checkout

- When ready, select “Pay with Points.” Chase will deduct the appropriate number of points from your account.

7. Receive Confirmation

- You and your travelers will receive a booking confirmation via email. Keep this for check-in, changes, or cancellations.

Tip: If you encounter any issues while redeeming points, call Chase Travel Customer Service at 1-855-628-4230 for assistance.

Different Ways to Redeem Chase Points for Travel

1. Chase Travel Portal

- Points can be redeemed directly for flights, hotels, rental cars, and vacation packages.
- Certain Chase cards, like the Chase Sapphire Preferred®, increase the value of points by up to 25% when booking through the portal.

2. Transfer to Travel Partners

- Points can be transferred to airline and hotel partners like United, Southwest, Hyatt, or Marriott.
- This can provide greater value per point, especially for premium flights or luxury hotels.

3. Pay Yourself Back

- Some Chase cards allow you to redeem points for statement credits toward travel-related purchases.
- Check your card’s current redemption options for eligibility.

4. Combine Payment Methods

- You can use a combination of points and cash to cover travel bookings. This is helpful if you don’t have enough points for the full booking.

Advantages of Redeeming Points for Travel

- **Maximized Value:** Points are often worth more when used for travel than cash back or gift cards.
- **Flexibility:** Points can be used for a variety of travel options including flights, hotels, and packages.
- **Convenience:** Booking through Chase Travel allows you to earn points on some bookings even when using points for partial payment.
- **Partner Transfers:** You can leverage travel partners for flights or hotels that offer higher value per point.

Tips for Redeeming Chase Ultimate Rewards Points

1. **Plan Ahead:** Booking in advance can help you get the best value for your points.
2. **Compare Options:** Check both the Chase Travel portal and partner transfer options to maximize point value.
3. **Know Your Card Benefits:** Cards like Chase Sapphire Preferred® or Chase Sapphire Reserve® give bonus point value when booking travel.
4. **Monitor Promotions:** Chase occasionally offers limited-time transfer bonuses with partners, increasing point value.
5. **Keep Documentation:** Save confirmation emails for your records.

Chase Travel Customer Support

If you experience any issues with redeeming points or booking travel, Chase Travel customer service is available to help:

- **Phone:** 1-855-628-4230
- **Hours:** 24/7 for most travel-related assistance

Customer service can help with:

- Redeeming points for flights, hotels, or vacation packages
- Modifying or canceling bookings
- Processing refunds or points adjustments
- Resolving travel-related issues

FAQs About Chase Travel and Points Redemption

1. **Can I redeem points for someone else's travel?** Yes. You can book flights, hotels, or car rentals for another traveler using your Chase points. Ensure you have accurate traveler information.
2. **Are points more valuable for travel than cash back?** Often, yes. Certain cards like Chase Sapphire Preferred® or Reserve® increase point value when redeemed through Chase Travel, sometimes up to 25–50% more than cash back.
3. **How long does it take for points to be deducted after booking?** Points are typically deducted immediately at the time of booking. If you encounter discrepancies, contact 1-855-628-4230.
4. **Can I combine points and cash for travel bookings?** Yes. Chase Travel allows partial payment with points and cash, which is useful if you don't have enough points for a full booking.

5. Can I transfer points to airlines and hotels? Yes. Chase has a list of transfer partners, including United, Southwest, Hyatt, Marriott, and more. Transfers are usually at a 1:1 ratio.
6. Can I cancel a booking made with points? Yes. Cancellation policies depend on the travel provider. Points used are generally returned to your account, minus any applicable fees.
7. Can I use points for international travel? Absolutely. Chase points can be redeemed for flights, hotels, and vacation packages worldwide. Ensure you check travel restrictions and partner policies.

Final Thoughts

Redeeming Chase Ultimate Rewards points for travel is one of the most rewarding ways to use your Chase card. Whether you book through the Chase Travel portal, transfer points to partners, or use a combination of points and cash, the key is to maximize the value of your points.

Always plan ahead, compare options, and contact Chase Travel at 1-855-628-4230 for assistance with bookings, modifications, or cancellations. By following these guidelines, you can enjoy stress-free travel and make the most of your Chase Ultimate Rewards points.