

## **How Can I Update My Personal or Payment Information for Bookings? – Complete Chase Travel Guide (2025)**

Customer Service Number-1-855-628-4230

Keeping your personal and payment information up to date is essential for smooth travel planning through Chase Travel. Whether you have recently changed your address, updated your credit card, renewed your passport, or simply need to make corrections, Chase offers several convenient ways to update your details. For assistance, call Chase Travel Support at 1-855-628-4230.

### **1. Why Updating Your Information Matters**

Accurate information ensures:

- Secure travel verification
- Smooth check-in and boarding
- Valid payment processing
- Accurate reservation details
- Successful communication from airlines, hotels, and Chase Travel

Airlines and hotels require exact personal details that match your government ID, so errors can lead to delays or check-in issues.

### **2. Information You Can Update**

You may update the following:

- Name (limited changes)
- Date of birth
- Passport number and expiration
- Address and phone number
- Email and communication preferences
- Payment card details
- Billing address
- Frequent flyer numbers

- Hotel loyalty programs
- Trusted traveler IDs (KTN, Redress Number)

### 3. How to Update Your Information

#### A. Through the Chase Travel Portal

##### Steps:

1. Log in to your Chase account.
2. Go to “My Trips” or “Upcoming Bookings.”
3. Select the booking you want to update.
4. Choose “Edit Traveler Information” or “Payment Method.”
5. Enter your updated details.
6. Save and confirm.

Note: Some updates—especially passport or name changes—may require assistance.

#### B. Through the Chase Mobile App

1. Open the app and tap “Travel.”
2. Select your booking.
3. Choose “Edit Traveler Info” or “Payment Options.”
4. Update your details and save.

You can update payment methods, billing addresses, loyalty numbers, and contact info.

#### C. By Calling Chase Travel Support

Some updates require manual intervention.

Call: 1-855-628-4230

This option is recommended for:

- Name corrections
- Passport changes close to travel
- International bookings
- Multi-city or partner airline itineraries
- Failed or declined payments

#### 4. What Happens After You Update Your Information?

You may receive:

- An updated itinerary
- Confirmation email
- Airline or hotel notifications
- Updated payment receipts

It may take 24–72 hours for major changes to sync across systems.

#### 5. Tips for Smooth Updates

- Ensure your name matches your passport exactly.
- Update passport details at least 2–4 weeks before travel.
- Refresh expired payment cards immediately.
- Confirm your loyalty numbers for mileage earning.
- Update information before airline check-in begins.

#### 6. Can You Update Information for Other Travelers?

Yes—if you booked travel for someone else. However:

- Name changes are limited.
- Payment information can only be updated by the primary cardholder.
- Airlines may require verification documents.

## 7. Chase Travel FAQ (2025)

Q1: Can I change my payment card for an existing booking?

Yes—update it through the portal, app, or by calling 1-855-628-4230.

Q2: Can I change my name after booking?

Small corrections may be possible; full changes require airline approval.

Q3: Can I update my passport number?

Yes, but changes may be restricted after check-in opens.

Q4: How do I update my frequent flyer number?

You can add or update numbers online or through the app.

Q5: Can I update my billing address?

Yes, update it in your Chase account settings.

Q6: Will updating my information affect my booking?

No—unless the payment fails or the airline does not allow certain changes.

Q7: Who do I call for help?

Chase Travel Support: 1-855-628-4230

## Final Thoughts

Keeping your Chase Travel information updated is essential to ensuring seamless travel and avoiding booking issues. Whether you update online, through the app, or via phone support, the process is quick and convenient. For any restricted or urgent updates, always call 1-855-628-4230 for assistance.